



Adventure Tourism and Recreation Management

20 - 24 Jan 2025
Vienna (Austria)



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Ref.: 15715_322066 **Date:** 20 - 24 Jan 2025 **Location:** Vienna (Austria) **Fees:** 4900 **Euro**

Introduction:

Adventure tourism and recreation management is an exciting field that blends the thrill of exploration with the strategic planning necessary to deliver unforgettable experiences. This course introduces you to the dynamic world of adventure tourism, where you will explore various aspects such as risk management, safety protocols, and sustainable practices.

You'll learn how to design and manage adventure travel experiences that cater to diverse interests while ensuring environmental and cultural stewardship. You'll understand how to effectively plan, promote, and manage adventure tourism operations through practical case studies and industry insights, preparing you to lead in this vibrant and rapidly evolving sector.

Targeted Groups:

- Adventure Tour Operators.
- Recreation Managers.
- Outdoor Activity Guides.
- Travel Planners.
- Environmental Conservationists.
- Tourism Marketing Specialists.
- Event Coordinators.
- Hospitality Professionals.
- Safety and Risk Management Experts.
- Community Development Planners.

Course Objectives:

At the end of this course, the participants will be able to:

- Develop skills in designing and managing adventure tourism experiences.
- Understand and implement safety protocols and risk management strategies.
- Promote sustainable practices in adventure tourism and recreation.
- Learn techniques for effective marketing and customer engagement.
- Explore strategies for operational efficiency and logistics in adventure activities.
- Gain insights into regulatory compliance and industry standards.
- Enhance abilities in crisis management and emergency response.
- Assess and mitigate the environmental impacts of adventure tourism.
- Improve customer satisfaction through exceptional service delivery.
- Analyze case studies to apply theoretical knowledge in real-world scenarios.

Targeted Competencies:

- Risk Assessment and Management.
- Adventure Activity Planning.
- Safety Protocols and Procedures.
- Sustainable Tourism Practices.
- Customer Experience Enhancement.
- Strategic Marketing and Promotion.
- Environmental Impact Mitigation.
- Operational Management and Logistics.
- Regulatory Compliance.
- Crisis Management and Response.

Course Content:

Unit 1: Introduction to Adventure Tourism:

- Define adventure tourism and its key components.
- Explore various types of adventure activities and their appeal.
- Understand the market trends and growth in adventure tourism.
- Analyze the profile of adventure tourists and their expectations.
- Examine case studies of successful adventure tourism destinations.

Unit 2: Risk Management and Safety Protocols:

- Learn risk assessment techniques for adventure activities.
- Develop safety plans and emergency response strategies.
- Implement safety protocols for different types of adventures.
- Train staff in first aid and emergency procedures.
- Review legal and insurance requirements for adventure tourism.

Unit 3: Sustainable Practices in Adventure Tourism:

- Understand the principles of sustainable tourism.
- Implement strategies to minimize environmental impact.
- Promote conservation and responsible tourism practices.
- Engage local communities in sustainable tourism efforts.
- Evaluate the effectiveness of sustainability initiatives.

Unit 4: Marketing and Customer Experience:

- Develop marketing strategies tailored to adventure tourism.
- Utilize digital marketing and social media effectively.
- Create compelling adventure packages and promotions.
- Enhance customer service and experience management.
- Analyze customer feedback to improve offerings.



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Unit 5: Operations and Logistics Management:

- Planned and managed logistics for adventure tourism operations.
- Coordinate with vendors, guides, and other stakeholders.
- Manage resources and equipment for adventure activities.
- Implement efficient booking and reservation systems.
- Monitor and evaluate operational performance and efficiency.



**Registration form on the :
Adventure Tourism and Recreation Management**

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Complete & Mail or fax to Mercury Training Center at the address given below

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