



Mastering KPIs - Indexing Key Performance Indicators (KPIs)

17 - 21 Nov 2024
Kuala Lumpur (Malaysia)



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Ref.: 15507_312682 **Date:** 17 - 21 Nov 2024 **Location:** Kuala Lumpur (Malaysia) **Fees:** 3900 Euro

Introduction:

In this five-day training program, participants will delve into the intricacies of Indexing Key Performance Indicators KPIs. KPIs are essential metrics used to measure the success and performance of various aspects within an organization. Through this comprehensive training, participants will gain a deep understanding of how to effectively utilize and interpret KPIs to drive business growth and success.

Targeted Groups:

- Business managers.
- Data analysts.
- Project managers.
- Marketing professionals.
- Operations executives.

Course Objectives:

At the end of this course the participants will be able to:

- Understand the significance of KPIs in organizational performance evaluation.
- Identify relevant KPIs based on business objectives and industry standards.
- Implement strategies to measure, track, and analyze KPIs effectively.
- Interpret KPI data to make informed decisions and drive business growth.
- Develop action plans based on KPI insights to improve organizational performance.

Targeted Competencies:

- Analytical skills.
- Decision-making abilities.
- Data interpretation.
- Strategic planning.
- Performance evaluation.

Course Content:

Unit 1: Fundamentals of KPIs:

- Introduction to Key Performance Indicators
- Types of KPIs
- Importance and benefits of utilizing KPIs

Unit 2: Identifying Relevant KPIs:

- Aligning KPIs with organizational objectives
- Selecting appropriate KPIs for different business functions
- Establishing benchmarks and targets for KPIs

Unit 3: KPI Measurement and Tracking:

- Data collection methods for KPIs
- Implementing KPI tracking systems
- Monitoring and analyzing KPI trends

Unit 4: Interpreting KPI Data:

- Understanding KPI reports and dashboards
- Analyzing KPI performance against benchmarks
- Identifying patterns and insights from KPI data

Unit 5: Action Planning with KPI Insights:

- Utilizing KPI insights to drive strategic decisions
- Developing action plans based on KPI analysis
- Continuous improvement strategies using KPI feedback loops



**Registration form on the :
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