MERCURY

Artificial Intelligence, Emerging Technologies, and Innovation in City Management: Global Experiences

5 – 9 July 2027
London (UK)



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Ref: 15926_338784 **Date:** 5 – 9 July 2027 **Location:** London (UK) **Fees:** 5900 Euro

Introduction:

Integrating Artificial Intelligence AI and emerging technologies has revolutionized city management in an era of rapid technological advancements. These innovations offer transformative potential to enhance urban operations, optimize service delivery, and create sustainable, resilient cities. This Artificial Intelligence, Emerging Technologies, and Innovation in City Management: Global Experiences course explores how cutting-edge technologies are being harnessed to address the challenges of urbanization and deliver smarter, more efficient solutions.

Through case studies of pioneering global cities, participants will use innovative urban management practices and learn how to adapt these strategies to their unique contexts. The Artificial Intelligence, Emerging Technologies, and Innovation in City Management: Global Experiences training emphasizes fostering a culture of innovation and continuous improvement, equipping leaders with the tools to drive meaningful change and embrace the opportunities presented by the digital age.

City management refers to the strategic planning and administration of urban resources, infrastructure, and services to enhance residents' quality of life. With the rapid adoption of artificial intelligence AI in city management, municipalities are transforming into smarter, more efficient ecosystems. AI in city management enables intelligent solutions for urban challenges, including transportation optimization, waste management, and public safety.

An AI city leverages artificial intelligence city planning tools to predict growth patterns, allocate resources effectively, and respond swiftly to emergencies through advanced smart city management and technology. Innovation in city management drives the adoption of emerging technologies, creating resilient urban systems that integrate AI-powered city emergency management strategies. Global experiences highlight how these advancements are shaping future-ready cities, setting benchmarks for sustainability and adaptability.

Targeted Groups:

- City Planners and Urban Development Professionals.
- Municipal Leaders and Government Officials.
- Smart City Technology Specialists.
- Public Service Managers and Administrators.
- Innovation and Digital Transformation Experts.
- Policy Makers in Urban Governance.
- Researchers and Academics in Urban Studies.
- Private Sector Stakeholders in Urban Technology Solutions.

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Course Objectives:

At the end of this Artificial Intelligence, Emerging Technologies, and Innovation in City Management: Global Experiences course, the participants will be able to:

- Understand the role of Artificial Intelligence in transforming city management.
- Explore the potential of emerging technologies to optimize urban operations.
- Analyze global case studies of innovative urban management practices.
- Develop strategies for integrating AI into municipal services and infrastructure.
- Learn to leverage data analytics for informed decision-making in city governance.
- Identify key technologies driving smart city development.
- Assess the impact of digital transformation on urban resilience and sustainability.
- Cultivate skills to foster a culture of continuous improvement and innovation.
- Design frameworks for collaborative innovation across public and private sectors.
- Evaluate challenges and solutions in implementing AI-driven urban solutions.
- Enhance leadership capabilities to drive technological advancements in cities.
- Gain insights into global trends in urban technology and governance.
- Promote citizen-centric approaches through technological integration.
- Understand the ethical and regulatory considerations of AI in city management.
- Equip participants with tools to future-proof urban strategies.

Targeted Competencies:

By the end of this Artificial Intelligence, Emerging Technologies, and Innovation in City Management: Global Experiences training, the participants competencies will:

- Strategic Integration of AI in Urban Management.
- Expertise in Emerging Technologies for Smart Cities.
- Urban Innovation and Problem-Solving Skills.
- Knowledge of Global Best Practices in City Management.
- Proficiency in Data-Driven Decision-Making.
- Leadership in Driving Digital Transformation.
- Cultivating a Culture of Innovation.
- Adaptability to Technological Advancements in Urban Contexts.

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Course Content:

Unit 1: Foundations of Artificial Intelligence and Emerging Technologies in City Management:

- Overview of AI and its applications in urban governance.
- Key emerging technologies shaping smart cities.
- The role of big data in urban decision-making.
- Understanding the Internet of Things IoT for connected cities.
- Machine learning and predictive analytics in city operations.
- Blockchain technology for secure and transparent urban processes.

Unit 2: Integrating AI and Emerging Technologies into City Operations:

- Streamlining public service delivery with AI.
- Automating city infrastructure management.
- Enhancing transportation systems through AI-driven solutions.
- Smart waste management and environmental monitoring systems.
- Optimizing energy usage in urban environments.
- Leveraging AI for urban planning and zoning decisions.

Unit 3: Case Studies of Innovative Urban Management Practices:

- Analyse smart city initiatives from global leaders like Singapore, Barcelona, and Dubai.
- Success stories in AI-powered transportation networks.
- Case studies on AI-enhanced healthcare and emergency response systems.
- Lessons from data-driven governance models in leading cities.
- Reviewing sustainable urban practices enabled by technology.

Unit 4: Fostering Innovation and Continuous Improvement in City Management:

- Building a culture of innovation in municipal organizations.
- Encouraging cross-sector collaboration for technological advancement.
- Strategies for continuous improvement in urban governance.
- Training city personnel on emerging technologies and innovation practices.
- Developing policies to support sustainable digital transformation.

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Unit 5: Challenges, Ethical Considerations, and Future Trends:

- Addressing challenges in implementing AI in city management.
- Ethical implications of AI in public services and urban life.
- Cybersecurity risks and data privacy in smart cities.
- Regulatory frameworks for AI and emerging technologies.
- Future trends in technology-driven urban management.
- Preparing cities for the next wave of technological disruptions.