MERCURY

Certified ISO 9001:2015 Lead Auditor Training Conference

23 – 27 August 2027
Lisbon (Portugal)



Dubai - UAE: +971 4 450 5697
Istanbul - Türkiye: +90 539 599 1206
Amman - Jordan: +962 79 712 3347

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Ref: 15818_337974 **Date:** 23 – 27 August 2027 **Location:** Lisbon (Portugal) **Fees:** 5600 Euro

Introduction:

Develop the knowledge and skills to fully audit an organization's Quality Management System QMS to ISO 9001:2015 and gain confidence in auditing a QMS using internationally recognized best practice techniques. In this Certified ISO 9001 Lead Auditor conference, participants will demonstrate a commitment to quality by transforming their existing auditor skills to ISO 9001:2015. They will consolidate their expertise with the developments and contribute to the business's continuous improvement.

Participants in this Certified ISO 9001 Lead Auditor conference will grasp the principles and practices of effective QMS audits, as outlined in the ISO 9001:2015 and ISO 19011 guidelines for auditing management systems. They will proceed through the entire audit process, from initiation to follow-up, and gain the knowledge and skills to undertake and lead a successful management systems audit. They will learn to describe the purpose of an ISO 9001:2015 QMS audit and satisfy third-party certification.

Participants will acquire the skills to plan, conduct, report, and follow up a QMS audit that establishes conformity and enhances organizational performance. This ISO 9001 Lead Auditor training instills an understanding and capabilities in leading an audit, making it an exceptional choice for professionals seeking to demonstrate their proficiency with the ISO 9001 Lead Auditor conference to obtain Certified ISO 9001 Lead Auditor training.

The Certified ISO 9001:2015 Lead Auditor training conference equips professionals with the skills and knowledge to become proficient ISO 9001-certified lead auditors. This ISO 9001 lead auditor training focuses on mastering the principles of quality management systems, auditing techniques, and compliance with the ISO 9001:2015 standards. Participants will learn about ISO 9001:2015 lead auditor certification requirements and gain practical expertise through case studies. They will prepare to achieve their ISO 9001:2015 lead auditor certificate and advance their careers as certified lead auditors.

Targeted Groups:

- Management Representatives.
- Quality Directors.
- Managers.
- Engineers.
- Consultants.
- Anyone with the need to audit an organization's ISO 9001:2015 QMS.

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Conference Objectives:

At the end of this Certified ISO 9001 Lead Auditor conference, the participants will be able to:

- Identify the aims and benefits of an ISO 9001:2015 audit.
- Interpret ISO 9001:2015 requirements for audit application.
- Plan, conduct, and follow-up auditing activities that add real value.
- Grasp the application of risk-based thinking, leadership, and process management.
- Access the latest auditor techniques and identify appropriate use.
- Build stakeholder confidence by managing processes in line with the latest requirements.
- Gain the skills to plan, conduct, report, and follow up an audit under ISO 19011.
- Identify the purpose and benefits of a QMS.
- Explain the role of an auditor in planning, conducting, reporting, and following up an audit following ISO 19011 and ISO 17021 where appropriate.

Targeted Competencies:

By the end of this Certified ISO 9001 Lead Auditor training, the participant's competencies will be able to improve:

- ISO 9001:2015 Standards.
- Gap Analysis Assessment.
- Risk-Based Thinking.
- Auditing.
- Quality Management.

Conference Content:

Unit 1: The Concepts:

- Differentiate quality, quality assurance, and quality management.
- Understand the context and the evolution of the ISO 9000 series.
- Measure the place of quality management and management systems audit in the modern economy.
- Detailed review of ISO 19011 and ISO 17021 requirements.
- Master the different types of audits and their methods.

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Unit 2: Audit Preparation:

- Prepare internal and external audit plans.
- Planning and preparing an audit.
- Review a Quality Manual.
- Prepare an audit plan and an audit checklist.

Unit 3: Conducting an Audit:

- Conduct a 1st, 2nd, and 3rd party audit.
- Master investigation techniques.
- Develop the necessary skills to manage difficult situations confidently.

Unit 4: Audit Conclusion:

- Reporting audit results.
- Verification of corrective actions.
- Implementing follow-up audits.
- Position auditing as a tool for improvement during management reviews.
- Encourage the organization to improve and satisfy ISO 9001 requirements.

Unit 5: Transition Principles of ISO 9001:2015:

- Why is Leadership now a separate section?
- The Importance of Awareness and Communication.
- Internal Audit.
- Management Review.
- The changing emphasis concerning documentation.
- Human Factors of Implementation.

Conclusion:

Participants in this conference will be entitled to an ISO 9001:2015 Lead Auditor certificate, which will signify their mastery of the ISO 9001:2015 Lead Auditor training and preparation to serve effectively as ISO 9001-certified lead auditors.