



Continuous Innovation and Process Improvement

20 – 24 December 2026
Amman (Jordan)



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Ref: 15886_336813 **Date:** 20 – 24 December 2026 **Location:** Amman (Jordan) **Fees:** 3300 Euro

Introduction:

The Continuous Innovation and Process Improvement course is a strategic approach to enhancing organization, driving growth, and maintaining competitiveness in an ever-evolving market. It will explore key concepts and practical tools for fostering a culture of innovation, identifying areas for improvement, and implementing sustainable process enhancements. It focuses on continuous improvement methodologies like Lean, Six Sigma, and Agile.

This Continuous Innovation and Process Improvement course teaches participants to systematically evaluate existing processes, adapt to change, and optimize performance across various business functions. Through real-world examples and actionable strategies, it equips professionals with the knowledge to foster innovation and refine processes, ensuring long-term organizational success. It focuses on the definition and importance of continuous process improvement and innovation as strategies for organizational success.

Participants will learn about the continuous innovation framework, understand what continuous innovation means, and explore the continuous innovation process for creating sustainable competitive advantages. The Continuous Innovation and Process Improvement training delves into popular methodologies, systems, and tools for continuous process improvement, offering a clear perspective on its importance.

Real-world examples and case studies illustrate its benefits and impact on operational excellence. Attendees will gain into the continuous improvement innovation process and explore advanced methods and strategies for implementation. This Continuous Innovation and Process Improvement training emphasizes practical application, helping them develop effective continuous process improvement systems to meet their organizational needs.

Targeted Groups:

- Business Leaders and Executives.
- Operations and Process Managers.
- Project Managers.
- Quality Control and Improvement Professionals.
- Innovation and R&D Teams.
- Change Management Professionals.
- Lean and Six Sigma Practitioners.
- Entrepreneurs and Start-up Founders.
- HR and Talent Development Specialists.
- Anyone involved in strategic planning and organizational development.

Course Objectives:

At the end of this Continuous Innovation and Process Improvement course, the participants will be able to:

- Understand the principles of continuous innovation and process improvement.
- Learn to apply Lean, Six Sigma, and Agile methodologies to enhance processes.
- Develop skills to identify inefficiencies and areas for improvement in business operations.
- Gain the ability to foster a culture of innovation within an organization.
- Acquire tools to implement sustainable process changes and measure their impact.
- Enhance problem-solving abilities for complex organizational challenges.
- Master techniques for driving continuous improvement across various departments.
- Learn how to align innovation efforts with organizational goals and strategies.
- Build leadership capabilities to manage change and inspire teams.
- Strengthen data analysis skills for informed decision-making in process optimization.

Targeted Competencies:

By the end of this Continuous Innovation and Process Improvement training, the participant's competencies will:

- Strategic Thinking and Planning.
- Process Optimization and Efficiency.
- Problem-solving and Critical Thinking.
- Innovation Management.
- Change Management and Adaptability.
- Lean and Six Sigma Methodologies.
- Data-Driven Decision Making.
- Continuous Improvement Techniques.
- Project Management and Execution.
- Leadership in Driving Transformation.

Course Content:

Unit 1: Introduction to Continuous Innovation and Process Improvement:

- Define continuous innovation and process improvement.
- Understand the importance of continuous innovation in today's competitive landscape.
- Explore key methodologies: Lean, Six Sigma, Agile.
- Learn how innovation drives organizational growth and sustainability.
- Discuss the relationship between process improvement and operational efficiency.
- Examine real-world examples of successful continuous improvement initiatives.
- Understand the role of leadership in fostering a culture of innovation.
- Identify the challenges and opportunities in implementing continuous innovation.

Unit 2: Lean Methodology and Process Streamlining:

- Introduction to Lean principles and tools.
- Explore value stream mapping and identifying waste.
- Learn how to apply the 5S methodology for workplace organization.
- Understand Kaizen and continuous improvement cycles.
- Develop skills in standardizing work processes to enhance efficiency.
- Discuss techniques for reducing lead time and improving product quality.
- Learn about Total Productive Maintenance TPM for maximizing equipment efficiency.
- Analyze case studies where Lean has successfully improved operations.

Unit 3: Six Sigma for Process Improvement:

- Understand Six Sigma principles and the DMAIC methodology Define, Measure, Analyze, Improve, Control.
- Learn how to define process problems and set improvement goals.
- Master data collection and analysis tools: Pareto analysis, fishbone diagram, and control charts.
- Understand the significance of statistical process control SPC.
- Learn how to perform root cause analysis to eliminate defects.
- Develop skills in process mapping and performance metrics.
- Explore real-life examples of Six Sigma implementation.
- Discuss the benefits of Six Sigma for enhancing customer satisfaction and reducing costs.

Unit 4: Agile Methodology in Process Improvement:

- Understand Agile principles and how they support continuous improvement.
- Learn the core concepts of Scrum, Kanban, and other Agile frameworks.
- Explore the importance of iterative processes and flexibility in innovation.
- Discuss how Agile promotes collaboration, transparency, and accountability.
- Learn to implement Agile cycles for rapid prototyping and process adjustment.
- Discover the benefits of continuous feedback loops in improving processes.
- Understand how Agile can be applied to various industries and functions.
- Examine how Agile supports innovation in a fast-changing business environment.

Unit 5: Creating a Culture of Continuous Improvement:

- Learn strategies to embed continuous improvement into the organizational culture.
- Understand the role of leadership in supporting innovation and process improvement.
- Explore methods to encourage employee engagement in innovation initiatives.
- Discuss how to align individual and team goals with continuous improvement objectives.
- Learn to communicate the value of continuous improvement across the organization.
- Examine techniques for overcoming resistance to change.
- Explore how to use training and development to foster a culture of innovation.
- Understand the impact of recognition and rewards in motivating continuous improvement efforts.