MERCURY

Certified ISO 9001:2015 Lead Auditor Training

31 May – 4 June 2027
Milan (Italy)



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Istanbul - Türkiye: +90 539 599 1206
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Ref: 15073_289074 **Date:** 31 May – 4 June 2027 **Location:** Milan (Italy) **Fees:** 6200 Euro

Introduction:

Develop the knowledge and skills required to fully audit an organization's Quality Management System QMS to ISO 9001:2015 to gain the confidence to audit a QMS using internationally recognized best practice techniques. Demonstrate your commitment to quality by transforming your existing auditor skills to ISO 9001:2015. Consolidate your expertise with the latest developments and contribute to the business's continuous improvement.

You'll grasp the key principles and practices of effective QMS audits in accordance with ISO 9001:2015 and ISO 19011 Guidelines for auditing management systems. You'll then proceed through the entire audit process using a step-by-step approach, from initiation to follow-up.

You'll gain the knowledge and skills to undertake and lead a successful management systems audit. Learn to describe the purpose of an ISO 9001:2015 QMS audit and satisfy third-party certification. Acquire the skills to plan, conduct, report, and follow up a QMS audit that establishes conformity and enhances overall organizational performance.

Understanding the ISO 9001 Lead Auditor:

This ISO 9001 lead auditor training course instills a comprehensive understanding and capabilities in leading an audit, making it an exceptional choice for professionals seeking to demonstrate their proficiency with the ISO 9001 lead auditor course to obtain ISO 9001 certified lead auditor training.

Targeted Groups:

- Management Representatives.
- Quality Directors.
- Managers.
- Engineers.
- Consultants.
- Anyone with the need to audit an organization's ISO 9001:2015 QMS.

Course Objectives:

At the end of this ISO 9001 lead auditor course, the participants will be able to:

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- Identify the aims and benefits of an ISO 9001:2015 audit.
- Interpret ISO 9001:2015 requirements for audit application.
- Plan, conduct, and follow-up auditing activities that add real value.
- Grasp the application of risk-based thinking, leadership, and process management.
- Access the latest auditor techniques and identify appropriate use.
- Build stakeholder confidence by managing processes in line with the latest requirements.
- Gain the skills to plan, conduct, report, and follow up an audit under ISO 19011.
- Identify the purpose and benefits of a QMS.
- Explain the role of an auditor in planning, conducting, reporting, and following up an audit following ISO 19011 and ISO 17021 where appropriate.

Targeted Competencies:

At the end of this ISO 9001 lead auditor course, the participant's competencies will be able to improve:

- ISO 9001:2015 Standards.
- Gap Analysis Assessment.
- Risk-Based Thinking.
- Auditing.
- Quality Management.

Course Content:

Unit 1: The Concepts:

- Differentiate quality, quality assurance, and quality management.
- Understand the context and the evolution of the ISO 9000 series.
- Measure the place of quality management and management systems audit in the modern economy.
- Detailed review of ISO 19011 and ISO 17021 requirements.
- Master the different types of audits and their methods.

Unit 2: Audit Preparation:

- Prepare internal and external audit plans.
- Planning and preparing an audit.
- Review a Quality Manual.
- Prepare an audit plan and an audit checklist.

Unit 3: Conducting an Audit:

- Conduct a 1st, 2nd, and 3rd party audit.
- Master investigation techniques.
- Develop the necessary skills to manage difficult situations confidently.

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Unit 4: Audit Conclusion:

- Reporting audit results.
- Verification of corrective actions.
- Implementing follow-up audits.
- Position auditing as a tool for improvement during management reviews.
- Encourage the organization to improve and satisfy ISO 9001 requirements.

Unit 5: Transition Principles of ISO 9001:2015:

- Why Leadership is now a separate section.
- The Importance of Awareness and Communication.
- Internal Audit.
- Management Review.
- The changing emphasis concerning documentation.
- Human Factors of Implementation.

Conclusion:

By the end of the course, participants will be entitled to an ISO 9001:2015 lead auditor certificate, which will signify their mastery of the ISO 9001:2015 lead auditor training and preparation to serve effectively as ISO 9001-certified lead auditors.