MERCURY

Virtual Leadership Mastery: Developing & Leading Teams Course

13 – 17 September 2027
Kigali (Rwanda)



Dubai - UAE: +971 4 450 5697
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Ref: 1080_1083541 **Date:** 13 – 17 September 2027 **Location:** Kigali (Rwanda) **Fees:** 5300 Euro

Introduction:

Managers today often find themselves balancing the need to get the job done quickly, perhaps with fewer people, and to build working relationships that span barriers of time, distance, and culture, to name just a few. For many managers, this unfamiliar territory requires a new way of thinking about leading people. If this situation sounds familiar, this virtual leadership, developing, and leading teams course is for you.

The virtual leadership, developing, and leading teams course builds skills in two areas vital to the success of a virtual team: distance management and team leadership. By combining theory with experiential exercises, participants develop the necessary skills to meet the demands of the constantly changing global work environment.

Addressing Virtual Teams Challenges:

Understanding and overcoming the challenges of virtual teams is essential for modern leadership. This virtual leadership, developing, and leading teams course will delve into familiar virtual team challenges such as communication barriers, cultural differences, and building trust without face-to-face interaction, offering participants strategies to address these obstacles effectively.

Training Virtually and Virtual Manager Training:

Emphasizing the importance of training virtually and equipping managers with the necessary virtual manager training, this virtual leadership, developing, and leading teams course will provide participants with critical approaches to effectively lead and manage remote teams.

Creative Virtual and Leading Virtual Teams:

This virtual leadership, developing, and leading teams course will explore how creativity in virtual environments can enhance team dynamics, collaborations, and critical strategies for leading virtual teams through complex and creative projects.

Formula for Building Trust in Virtual Teams:

A dedicated session within the virtual leadership, developing, and leading teams course highlights a proven formula for building trust in virtual teams, enhancing the participants' ability to foster strong relationships regardless of physical distance or cultural differences.

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Targeted Groups:

- Management of contemporary organizations.
- Management is considering a transformation to the new design of the organizations Working across boundaries and distances.
- Managers who work virtually with their teams.
- Persons who aim to get new skills to be ready for the new model of the business.

Course Objectives:

At the end of this virtual leadership, developing, and leading teams course, the participants will be able to:

- Create strategies for overcoming obstacles to virtual management.
- Create a team environment despite geography, time zones, and cultural challenges.
- Understand the distinction between traditional and virtual leadership skills, competencies, and attitudes needed to motivate workers across boundaries.
- Review the benefits and challenges of working in various distant locations and with other organizations to deliver services and projects.
- Gain new skills and tools required to lead across boundaries.
- Manage performance virtually.
- Match leadership style to the stages of the virtual team.
- Choose teams virtually.
- Develop their virtual presence.
- Analyze personal growth virtually.
- Learn how to work with virtual teams.
- Learn how to use the tools of virtual management.
- Develop trust virtually.
- Learn how to work with different cultures in the virtual space.
- Integrate multicultural considerations into thinking and decision-making.

Targeted Competencies:

- Management leadership skills
- Management leadership skills virtually
- Communication skills
- Problem-solving
- Team building

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Course Content:

Unit 1: The Virtual Leader:

- The changing global industries.
- Global cultures and how they differ?
- Impact of technology on virtual management.
- Fundamentals of virtual vs. direct leadership.
- The competencies of virtual leadership.

Unit 2: The Administration Competencies of Virtual Leadership:

- The two components of organizing virtual leadership.
- Using virtual organization tools for calendar, time, and media management.
- Creating a well-developed sense of both self-awareness and awareness of others.
- Effective delegating techniques of virtual leadership.
- The power of empathy in motivating virtual teams.

Unit 3: Communication and Diligence of Virtual Leadership:

- Setting clear goals and internal communication vertically and horizontally.
- Developing virtual leadership listening skills.
- Using multiple forms of media for distance communications.
- Keeping your hands on the wheel of control.
- Continuous learning and knowledge transfer.
- Empowerment vs. delegation.

Unit 4: Team Building Virtual Leadership:

- Setting the role of the leader and the rules for the team.
- Understanding team building dynamics.
- Team Styles.
- Matching your virtual leadership style to the team in multi-cultures.
- Team building for succession planning.
- Motivating across boundaries.
- Leading multi-generational and multi-geographical dispersed resources.
- Building a synergistic culture from multi-cultures.
- The power of cultural dynamics in productivity.

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Unit 5: Trust and Virtual Leadership:

- The Speed of trust in an organization.
- Building and keeping trust across boundaries.
- The role of ethics and integrity play in building trust.
- Humility is a characteristic of a highly effective virtual leader.
- Case studies on building trust.