MERCURY

# Effective Modern Security Management and Operations Course

8 – 12 February 2027
Johannesburg (South Africa)



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**Ref:** 1163_1081092 **Date:** 8 – 12 February 2027 **Location:** Johannesburg (South Africa) **Fees:** 5300 Euro

## Introduction

This modern security management and operations training program is designed to give participants a deep dive into the fundamentals of managing advanced security operations.

With an emphasis on courses on security and risk management, the curriculum is broad-ranging, covering topics such as establishing and upholding security policies and procedures, enhancing risk management strategies, managing access controls with precision, and employing investigative techniques—all strategically integrated to bolster participant comprehension of advanced security management concepts.

Participants in this advanced security management and operations course will be allowed to explore the practical application of security risk management, which employs the foundations of risk management to handle security threats efficiently.

In this security management and operations course, participants will learn to identify potential threats, evaluate the effectiveness of standing controls, assess the risks' impacts, prioritize them based on likelihood and impact, and respond appropriately.

The comprehensive security operations management course equips participants with the knowledge to manage daily operational activities adeptly, keeping pace with ongoing regulatory developments. It also prepares participants to implement security measures that align with dynamic security demands.

## Targeted Groups

- Experienced or non-experienced security managers.
- Civilian representatives.
- Managers.
- Supervisors
- Risk management staff.

## Course Objectives

Upon completing this advanced security management course, participants will be able to:

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- Apply foundational management concepts to security and elucidate the specialized role of the security manager.
- Planned, developed, and managed human and material resources to operate a security unit effectively.
- Provide guidance on developing security programs and standard operating procedures SOPs.
- Oversee and enforce the implementation of security programs and SOPs.
- Ensure that security personnel are proficient in implementing preventive security measures.
- Offer consultative advice on developing emergency plans and managing necessary security responses during security emergencies in various facilities.

## Targeted Competencies

- Developing the skill set to respond effectively to security incidents.
- Interpreting the latest international regulatory requirements.
- Elevating professionalism within facilities through the development and implementation of effective procedures.
- Identifying and managing security risks efficiently.
- Crafting Risk Matrices and determining the potential consequences of various events.

## Course Content

### Unit 1: Security Risk Management Framework

- Security risk management.
- Loss prevention techniques.
- Security surveillance and the overarching security management framework.
- Working the system in an advanced security management framework.
- Fundamental principles in physical security resource management.
- Strategies for Building and Perimeter Security.

### Unit 2: Addressing Issues Faced by Security

- Determining job requirements and recruiting criteria for exemplary security officers.
- Methods for motivating staff and delivering constructive feedback.
- Techniques for deploying, briefing, and supervising security personnel.
- Assessing staff performance with accuracy.
- Recognizing primary threats to physical security.
- Executing comprehensive risk assessments RA and security vulnerability assessments SVA.

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## Unit 3: Access Control and Physical Monitoring

- Advanced use of electronic intruder detection systems.
- Security contingency planning for unforeseen events.
- Acquisition protocols for physical security assets.
- Best practices in CCTV operations.
- Operational guidelines and maintenance of physical security resources.
- Techniques for maintaining situational awareness.

## Unit 4: Overview of Security Planning and Investigations

- Development of security and emergency planning documentation.
- Procedures for responding to significant security emergencies.
- Implementing security policies and procedures effectively.
- Evaluating proposed resource outcomes for cost-effectiveness.
- Consider life-cycle, warranty, and preventive maintenance in security planning.
- Industry-standard investigation techniques.

## Unit 5: Information Security

- Balancing public facilitation with stringent security measures.
- Understanding the frameworks of security management systems SMS.
- Fundamentals of close protection.
- Determining the necessary resource support.
- Integrating the spheres of physical security and information technology.