MERCURY

Mastering the Project Management Office (PMO) from Establishment to Project KPIs and Dashboards

28 February – 4 March 2027
Manama (Bahrain)



Dubai - UAE: +971 4 450 5697
Istanbul - Türkiye: +90 539 599 1206
Amman - Jordan: +962 79 712 3347

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Ref: 15820_1080681 **Date:** 28 February – 4 March 2027 **Location:** Manama (Bahrain) **Fees:** 4900 Euro

Introduction:

In this Project Management Office PMO KPIs, Dashboards, and Best Practices course, participants will explore the entire lifecycle of a Project Management Office PMO, from initial establishment to developing project KPIs and dashboards. It covers PMO concepts, organizational structures, project alignment with strategic goals, and KPIs and dashboards to measure and showcase project performance. Participants will gain practical experience establishing, managing, and optimizing a PMO to their organization's needs.

The Project Management Office PMO ensures the success of organizational projects by providing a structured framework and strategic alignment. This Project Management Office PMO KPIs, Dashboards, and Best Practices training focuses on defining the project management office, exploring its roles and responsibilities, and understanding its importance in organizational success. Participants will learn about the PMO organizational structure, methodologies, and the advantages of implementing a robust PMO framework.

This Project Management Office PMO KPIs, Dashboards, and Best Practices course covers the PMO's role in strategy, tools for effective project oversight, and best practices for project management office processes. Attendees will explore PMO KPIs, learn how to design informative dashboards, and develop a solid understanding of PMO methodologies and their benefits.

The Project Management Office PMO KPIs, Dashboards, and Best Practices course highlights its importance and impact on agile project management and case studies demonstrating successful PMO applications. Ideal for PMO analysts, Supervisors, and other stakeholders, it equips professionals with tools and insights to elevate their PMO's performance and ensure alignment with organizational goals.

Targeted Groups:

- Project Supervisors.
- PMO Staff.
- Project Team Members.
- Senior Management.
- Professionals involved in project and program management.

Course Objectives:

By the end of this Project Management Office PMO KPIs, Dashboards, and Best Practices course, participants will be able to:

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- Establish a PMO tailored to organizational requirements.
- Align PMO functions with organizational strategies and project needs.
- Develop and apply project KPIs for performance measurement.
- Design comprehensive dashboards for the project and PMO reporting.
- Optimize PMO processes and integrate continuous improvement techniques.
- Understand and implement PMO governance and structure.
- Foster project success through strategic PMO functions.

Targeted Competencies:

At the end of this Project Management Office PMO KPIs, Dashboards, and Best Practices course, participants' competencies will:

- Strategic alignment.
- Leadership and communication.
- Project planning and execution.
- Performance measurement.
- Analytical and critical thinking.
- Team development.

Course Content:

Unit 1: The Fundamentals of Establishing a PMO:

- Understanding the purpose and value of a PMO.
- The strategic role of a PMO in an organization.
- Core PMO models and structures.
- Aligning PMO functions with corporate strategy.
- Creating a foundational PMO framework.

Unit 2: Structuring the PMO and Defining Functions:

- Detailed exploration of portfolios, programs, and projects.
- Crafting a strong PMO business case.
- Overview of PMO types e.g., supportive, controlling, directive.
- PMO outsourcing and managed services.
- Key PMO functions and their integration within the organization.

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Unit 3: Implementing Project KPIs and Performance Metrics:

- Defining and selecting the right KPIs for project success.
- Initial procedures for measuring project health.
- Techniques for continuous project oversight.
- Integrating KPIs with project management tools.
- Steps for data collection and KPI analysis.

Unit 4: Dashboard Design and Visualization:

- Creating comprehensive dashboards for PMO reporting.
- Dashboard tools and technologies.
- Structuring dashboards to highlight critical project data.
- Using visual elements to communicate project health and outcomes.
- Best practices for maintaining real-time, actionable dashboards.

Unit 5: Establishing PMO Governance and Methodologies:

- Defining PMO governance and its importance.
- Developing a project management methodology.
- Key governance frameworks and their application.
- Establishing clear roles, responsibilities, and processes.
- Best practices in PMO oversight and policy implementation.

Unit 6: Continuous Improvement and Strategic Growth:

- Applying Lean and continuous improvement techniques to PMO processes.
- Conducting gap analyses and improvement planning.
- Enhancing PMO maturity over time.
- Lessons learned and project closeout practices.
- Sustaining a high-performing PMO.

Conclusion:

This Project Management Office PMO KPIs, Dashboards, and Best Practices course equips participants with the tools and knowledge to establish and manage a PMO. By focusing on alignment with strategic goals, defining KPIs, and developing dashboards, participants will enhance their ability to measure, report, and improve project and PMO performance, ensuring long-term organizational success.