MERCURY

Inventory & Appraisal Techniques for Business Records

21 – 25 June 2027
Nairobi (Kenya)



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Inventory & Appraisal Techniques for Business Records

Ref: 16143_1068820 **Date:** 21 – 25 June 2027 **Location:** Nairobi (Kenya) **Fees:** 5300 Euro

Introduction:

Efficient management of business records is crucial for maintaining operational continuity, ensuring regulatory compliance, and controlling costs. The Inventory and Appraisal Techniques for Business Records training course builds participants' capabilities in organizing, classifying, and valuing physical records effectively.

As organizations transition into more complex document ecosystems, accurately appraising and strategically retaining physical documents is essential. This Inventory and Appraisal Techniques for Business Records course empowers physical records managers with the frameworks and methodologies to manage records throughout their lifecycle.

Participants will develop precision in conducting inventories, applying appraisal criteria, and identifying records for retention or disposal. This Inventory and Appraisal Techniques for Business Records program emphasizes compliance, cost-efficiency, and minimizing organizational risk. Learners will be able to confidently apply best practices in managing, evaluating, and optimizing physical records systems.

Targeted Groups:

This Inventory and Appraisal Techniques for Business Records training targets professionals seeking specialized knowledge and skills:

- Records managers are responsible for physical documentation.
- Archivists handle legacy paper files and organizational history.
- Administrative officers oversee document storage operations.
- Compliance officers manage regulatory and retention policies.
- Office managers supervise file organization and control.
- Legal support staff are involved in document audits and retrieval.
- Risk management professionals are concerned with record loss or misfiling.
- Information governance teams in both the public and private sectors.
- Internal auditors evaluate document control systems.
- Professionals transitioning from digital to hybrid records environments.

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Course Objectives:

Participants will achieve the following objectives by completing the Inventory and Appraisal Techniques for Business Records course:

- Understand the core principles of physical records inventory.
- Identify key categories and types of business records.
- Analyze records using structured appraisal methodologies.
- Classify records based on retention value and legal mandates.
- Conduct accurate and consistent record valuations.
- Apply disposal procedures aligned with organizational policies.
- Develop inventory systems that reduce retrieval times.
- Assess lifecycle costs and benefits of physical recordkeeping.
- Differentiate between vital, non-vital, and historical documents.
- Design records control schedules for improved access and compliance.
- Align records management with industry best practices.
- Communicate effectively with stakeholders on appraisal decisions.
- Maintain accurate audit trails for retention and disposal actions.
- Integrate risk mitigation strategies into physical record handling.
- Produce compliance-ready documentation for regulatory bodies.

Targeted Competencies:

Participants will gain the following competencies during the Inventory and Appraisal Techniques for Business Records program:

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- Competency in record inventory creation and maintenance.
- Skill in evaluating records using structured appraisal frameworks.
- Ability to align record classification with retention schedules.
- Proficiency in identifying disposal-eligible documents.
- Knowledge of legal and regulatory documentation standards.
- Accuracy in record valuation for operational and historical use.
- Capacity to plan and manage physical storage solutions.
- Strategic decision-making on record lifecycle outcomes.
- Confidence in handling confidential and sensitive records appropriately.

Course Content:

Unit 1: Fundamentals of Physical Records Inventory:

- Define physical records and differentiate them from digital records.
- Explore the purpose and value of accurate inventory systems.
- Identify record formats, media types, and storage locations.
- Develop inventory templates and classification fields.
- Use tools and techniques for conducting physical inventories.
- Establish control points and data accuracy checks.
- Create location indexing systems for record retrieval.
- Understand the relationship between inventory and compliance.
- Manage duplicate records and legacy document challenges.

Unit 2: Appraisal Methodologies and Frameworks:

- Define appraisal in records management.
- Identify the criteria for assessing the business value of records.
- Differentiate between operational, legal, fiscal, and historical value.
- Apply appraisal decisions to different record types.
- Utilize structured tools to ensure consistency in evaluations.
- Assign levels of importance to categorized records.
- Evaluate risk factors linked to retention or disposal.
- Document appraisal results for audit and review purposes.
- Engage stakeholders in the decision-making process for appraisals.

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Unit 3: Retention Schedules and Compliance Management:

- Understand retention schedule structures and elements.
- Classify records by function, department, and duration.
- Align schedules with organizational and legal requirements to ensure compliance.
- Monitor changes in legislation affecting record retention.
- Create retention rules for routine and exceptional documents.
- Control the use of “hold” policies for legal proceedings.
- Audit current retention practices and update where necessary.
- Embed retention policies into operational workflows.
- Train users on the importance of adhering to schedules and maintaining compliance behavior.

Unit 4: Disposal and Destruction of Physical Records:

- Recognize when records become eligible for disposal.
- Select the appropriate destruction methods based on the level of confidentiality.
- Create logs for destruction activities.
- Secure approvals for disposal in compliance-driven industries.
- Minimize organizational risk during destruction.
- Coordinate with vendors for off-site disposal.
- Use destruction as part of cost-saving strategies.
- Maintain a certificate of destruction for high-risk records.
- Document proof of compliance with records retention laws.

Unit 5: Records Lifecycle Management & Optimization:

- Map the complete lifecycle of physical records.
- Integrate inventory and appraisal into lifecycle planning.
- Track transitions from active to inactive status.
- Implement best practices in off-site records storage.
- Streamline retrieval and re-filing procedures.
- Reduce physical storage space through accurate lifecycle planning.
- Optimize retention through regular review cycles.
- Automate inventory and appraisal processes whenever possible.
- Foster a records culture across departments.

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Final Insights & Key Takeaways:

Effective inventory and appraisal techniques are essential for managing physical business records in a structured, compliant, and cost-efficient manner. This Inventory and Appraisal Techniques for Business Records course equips professionals with the tools to assess, manage, and enhance their record-keeping environments. Participants will leave with actionable skills to transform their organization's approach to records lifecycle management. Strong records governance begins with accurate inventories and thoughtful appraisals.