MERCURY

Program Management Professional (PgMP) Course

10 – 14 May 2027
Cape Town (South Africa)



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Ref: 16016_1067926 **Date:** 10 – 14 May 2027 **Location:** Cape Town (South Africa) **Fees:** 5300 Euro

Introduction:

The Program Management Professional PgMP training course is for professionals managing multiple related projects. It enables participants to align these projects with strategic organizational goals, enhancing overall business performance. Through structured modules, the training course delves into advanced program management methodologies, tools, and frameworks vital to success.

Participants will explore core topics including governance, benefits realization, stakeholder communication, and enterprise risk management. The Program Management Professional PgMP training course equips learners with real-world skills by integrating practical case studies, real-time simulations, and decision-making scenarios.

Participants will elevate their leadership and execution capabilities by understanding interdependencies and managing constraints. This Program Management Professional PgMP course prepares learners for the PgMP certification and imparts practical techniques for complex program oversight. It is ideal for leaders who want to enhance their ability to deliver strategic value through integrated program delivery.

Targeted Groups:

This Program Management Professional PgMP training course targets professionals seeking specialized knowledge and skills:

- Senior project managers are pursuing higher leadership roles.
- Program managers coordinate large-scale initiatives.
- Portfolio managers align projects with business strategy.
- Professionals aiming to obtain the PgMP certification.
- PMO members standardize program delivery practices.
- Executives directing enterprise-wide transformation programs.
- Consultants providing governance and performance advisory services.
- Directors managing interdependent projects and outcomes.
- Business leaders are driving strategic value through programs.
- Change agents navigating organizational transformation.

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Course Objectives:

Participants will achieve the following objectives by completing the Program Management Professional PgMP course:

- Define and contextualize program management within a strategic framework.
- Differentiate between program, project, and portfolio management functions.
- Develop governance structures that support program efficiency and compliance.
- Evaluate and align program objectives with organizational priorities.
- Build stakeholder engagement strategies for long-term collaboration.
- Design communication plans tailored to complex stakeholder ecosystems.
- Apply risk assessment models and formulate mitigation strategies.
- Integrate program planning with enterprise-level resource optimization.
- Construct performance metrics and reporting mechanisms for monitoring success.
- Analyze benefits realization and validate alignment with business cases.
- Enhance team leadership, conflict resolution, and decision-making in dynamic settings.
- Utilize change management tools to support organizational transitions.
- Conduct a cost-benefit analysis for budget justifications and prioritization.
- Implement structured study plans for PgMP certification success.
- Reflect on lessons learned and apply continuous improvement techniques.
- Demonstrate competency in industry-recognized methodologies and standards.

Targeted Competencies:

Participants will gain the following competencies during the Program Management Professional PgMP training program:

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- Strategic program governance and leadership execution.
- Risk identification, evaluation, and response integration.
- Stakeholder communication, negotiation, and alignment.
- Financial planning, resource distribution, and trade-off analysis.
- Performance measurement and continuous benefit tracking.
- Program lifecycle mastery and change facilitation.
- Compliance with global standards and PgMP frameworks.
- Leadership in high-complexity environments.

Course Content:

Unit 1: Fundamentals of Program Management:

- Define program management and its strategic value.
- Understand the program lifecycle and management process groups.
- Differentiate projects, programs, and portfolios.
- Identify the responsibilities and key skills of program managers.
- Establish the role of program management in value delivery.
- Review strategic program alignment with corporate objectives.
- Outline the creation and structure of a PMO.
- Examine program governance models and oversight structures.
- Explore methodologies used in multi-project environments.
- Identify tools for scheduling, tracking, and integration.
- Understand the relationship between program strategy and operational tactics.
- Study examples of successful enterprise program implementation.

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Unit 2: Stakeholders and Governance Management:

- Recognize various internal and external stakeholders.
- Map stakeholder influence and interests across programs.
- Develop customized communication and engagement plans.
- Learn stakeholder management in politically complex organizations.
- Understand governance principles and roles in oversight.
- Implement governance policies that ensure program control.
- Apply compliance principles to program execution.
- Create program charters and authorization protocols.
- Assess ethical considerations in governance decisions.
- Clarify the role of sponsors in strategic program alignment.
- Use frameworks to evaluate governance performance.
- Examine governance challenges in global and virtual environments.

Unit 3: Benefits Realization and Performance Management:

- Define benefits realization and its impact on strategic success.
- Create comprehensive benefits management frameworks.
- Set measurable and achievable benefits aligned with goals.
- Use scorecards and dashboards to visualize benefit tracking.
- Implement performance KPIs across program components.
- Monitor dependencies across interconnected projects.
- Analyze earned value management for performance insight.
- Establish baselines for tracking key outcomes.
- Learn reporting best practices for stakeholders and sponsors.
- Evaluate real-time performance to optimize program delivery.
- Identify program variances and corrective actions.
- Conduct post-program reviews and knowledge transfer sessions.

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Unit 4: Risk and Financial Management in Programs:

- Identify potential program-level risks and categorize them.
- Assess risk likelihood, impact, and triggers.
- Build response plans for high-risk program scenarios.
- Design a dynamic risk register and monitoring process.
- Allocate financial resources across multiple projects.
- Estimate cost projections and program budgeting.
- Use ROI analysis for investment prioritization.
- Apply financial metrics to evaluate program sustainability.
- Understand funding mechanisms and procurement strategies.
- Manage constraints related to scope, time, and budget.
- Design contingency strategies to mitigate financial exposure.
- Balance short-term cost savings with long-term value delivery.

Unit 5: Leadership, Change Management, and Exam Preparation:

- Cultivate leadership qualities specific to program environments.
- Address cultural and political dynamics in team settings.
- Drive program outcomes through influence and authority.
- Apply change management frameworks for successful transitions.
- Lead through resistance and gain stakeholder buy-in.
- Resolve conflicts using interest-based negotiation techniques.
- Motivate teams through performance metrics and feedback.
- Prepare a tailored PgMP study plan with focus areas.
- Engage with real-world scenarios.
- Learn time management techniques.

Final Insights & Key Takeaways:

Effective program management is vital for translating strategic vision into actionable outcomes. Mastering stakeholder communication, governance, and risk management is critical for successful delivery. This Program Management Professional PgMP training course equips participants with tools and methodologies to manage complexity confidently. Graduates will pursue the PgMP certification and lead high-impact programs with measurable business value.