



Effective Management Skills and Techniques Training

16 – 20 August 2027
Kigali (Rwanda)



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Ref: 15202_1062366 **Date:** 16 – 20 August 2027 **Location:** Kigali (Rwanda) **Fees:** 5300 Euro

Introduction:

This effective management skills and techniques course will improve your ability to handle yourself efficiently within your time limitations, better organize and prioritize your work/life tasks, and manage the people you manage. These skills will develop a more effective and motivated individual, allowing increased outputs and productivity in any business area.

Businesses and organizations need to develop more productive planning methods, more appropriate goals, and more effective decision-making methods. This effective management skills and techniques course focuses on using productive practices for effective and efficient work management and continuous business improvement.

Utilize stress management skills and techniques to maintain a healthy balance between work and life responsibilities. Recognize the signs of stress and apply effective management techniques to reduce its impact on your performance and happiness.

Implement time management skills and techniques to maximize your effectiveness. Learn how to make the best use of your time, prioritize tasks, and manage your workday to improve efficiency, productivity, and stress.

Understanding Effective Management Skills:

Understanding effective management skills encapsulates the mastery of various competencies critical for managerial success. Effective management techniques are at the core of ensuring that teams and projects are led to success with tact, strategic insights, and operational efficiency.

Exploring the importance of effective management skills reveals that these competencies are not just about overseeing tasks and projects. They entail the art of motivating, guiding, and nurturing personnel toward the company's objectives while fostering an environment of growth and improvement.

This effective management skills and techniques course elevates your managerial capabilities, equipping you with the tools and knowledge to create a well-oiled machine out of your team. Hone your ability to manage, motivate, and move your projects forward efficiently and confidently.

Targeted Groups:

- Managers at all managerial levels
- Supervisors.
- Team leaders.
- Professionals need to become more effective and efficient in planning.
- Professionals who want to gain management skills to improve their careers.

Course Objectives:

At the end of this effective management skills and techniques course, participants will be able to:

- Implement the management roles of planning, organizing, directing, and controlling in a team environment.
- Manage an effective work schedule that will enhance the productivity of workgroups.
- Coordinate and communicate with others to achieve the aspired goals.
- Manage creative problem-solving and decision-making processes.
- Understand and develop skills necessary to set goals and complete work on time.
- Use basic planning process tools to plan a work strategy.
- Utilize a variety of methods to improve decision-making and problem-solving.
- Identify tasks that can be eliminated, prioritized, or delegated.
- Analyze situations that hinder their performance and identify techniques to overcome them.

Targeted Competencies:

Upon the end of this effective management skills and techniques training, the target competencies will be able to improve:

- Analysis and understanding of change.
- Delegation.
- Prioritization.
- Planning the work.
- Building team.
- Interpersonal and emotional intelligence.
- Decision-making.
- Problem-solving.

Course Content:

Unit 1: Transition from Technical Expert to Functional Manager/Supervisor:

- The Functions of Management.
- The skills needed.
- Common management mistakes you want to avoid.
- Assess and adapt your leadership style.

Unit 2: Planning and Organizing Tools and Techniques:

- Work Breakdown Structures WBS.
- Critical Path Method CPM.
- Program Evaluation and Review Technique PERT.
- Low-Cost Scheduling/Crashing.
- Understand project schedules.
- Bar charting.
- Workforce planning.

Unit 3: Management Through Performance Analysis:

- Create and Measure Performance Expectations.
- Key Performance Indicators KPIs.
- Setting Targets/Standards.

Unit 4: Dealing with Your Team Members, Contractors, and Customers:

- Communicate and influence.
- Communication barriers.
- What defines a good communicator?
- Manage conflicts effectively.

Unit 5: Building Successful Work Teams:

- The importance of teams and teamwork.
- Understand the mechanics of groups.
- Know team-building techniques that work.

Unit 6: Analyzing Issues and Making Effective Decisions:

- Define problems and analyze causes.
- The rational approach to problem-solving Kepner-Tregoe.
- Problem analysis supplementary tools.
- Creative decision-making tools.

Conclusion:

To conclude the course, participants will create personal action plans detailing how they will apply the effective management skills and techniques learned throughout the course to their professional roles and responsibilities for improved personal and organizational outcomes.