



Energy Tariffs and Regulatory Framework

26 – 30 September 2027
Amman (Jordan)



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Ref: 121838_1054053 **Date:** 26 – 30 September 2027 **Location:** Amman (Jordan) **Fees:** 4200 Euro

Introduction

Energy tariffs are a central tool for balancing public interest, utility sustainability, and market stability. This Energy Tariffs and Regulatory Framework course explains how tariff structures are designed, reviewed, approved, and adjusted within a regulatory framework that shapes electricity, gas, and wider utility pricing. Participants will explore the relationship between cost of service, revenue requirement, policy goals, and customer protection in modern energy markets. The program examines how tariff regulation supports transparency, fairness, affordability, and long-term investment confidence. It develops the role of regulators, utilities, and policymakers in managing pricing decisions and compliance obligations. Participants will understand how energy tariff systems influence operational performance, regulatory outcomes, and sector resilience.

Targeted Groups

This Energy Tariffs and Regulatory Framework training targets professionals seeking knowledge and skills:

- Energy sector professionals involved in pricing and regulation.
- Utility staff working in tariff analysis and rate design.
- Regulatory affairs teams supporting compliance and approvals.
- Policymakers responsible for energy pricing decisions.
- Finance and planning specialists in power and gas utilities.
- Consultants advising on tariff studies and regulatory strategy.
- Professionals seeking practical understanding of utility regulation.

Course Objectives

Participants will achieve the following objectives by completing the Energy Tariffs and Regulatory Framework course:

- Understand the principles of energy tariff setting and regulatory control.
- Explain how tariff structures reflect costs, policy goals, and service quality.
- Identify the roles of regulators, utilities, and stakeholders in pricing decisions.
- Analyze tariff models used in electricity, gas, and utility markets.
- Interpret regulatory processes for approval, review, and adjustment of rates.
- Assess the impact of subsidies, cross-subsidies, and affordability measures.
- Apply tariff concepts to real regulatory and operational situations.
- Strengthen decision-making in tariff design, compliance, and planning.

Targeted Competencies

Participants will gain the following competencies during the Energy Tariffs and Regulatory Framework program:

- Tariff analysis and pricing interpretation.
- Regulatory compliance awareness and documentation.
- Cost recovery and revenue requirement understanding.
- Utility rate design and structure evaluation.
- Stakeholder communication in pricing discussions.
- Policy alignment and market impact assessment.
- Analytical thinking for tariff review and adjustment.
- Professional judgment in regulated energy environments.

Studying Scenarios

In this Energy Tariffs and Regulatory Framework training, participants develop skills through the following scenarios:

- Reviewing a tariff proposal for a utility rate case.
- Comparing fixed, volumetric, and block tariff structures.
- Assessing affordability concerns in electricity tariff regulation.
- Evaluating a gas tariff adjustment after cost changes.
- Examining the effect of subsidies on customer classes.
- Interpreting regulatory decisions and pricing compliance steps.

Course Content

Unit 1: Foundations of Energy Tariffs and Regulation

- Understanding the purpose of energy tariffs in regulated markets.
- Distinguishing between tariff, rate, price, and charge in utility practice.
- Reviewing the basic logic of cost recovery and public service obligation.
- Exploring the relationship between energy policy and tariff regulation.
- Identifying how tariff decisions affect customers, utilities, and investors.
- Examining the role of the regulatory framework in market stability.
- Building a common language for electricity tariff and utility pricing discussions.

Unit 2: Tariff Structures and Rate Design Principles

- Studying fixed charges, variable charges, and demand-based charges.
- Comparing inclining block, declining block, and time-based tariff models.
- Analyzing residential, commercial, industrial, and special customer categories.
- Understanding how tariff structure shapes customer behavior and consumption.
- Reviewing the use of access charges, standing charges, and service fees.
- Exploring rate design principles linked to fairness, simplicity, and cost causation.
- Assessing how tariff structure supports efficiency and transparent billing.

Unit 3: Regulatory Frameworks and Approval Processes

- Examining the authority and functions of the energy regulator.
- Understanding tariff review cycles, hearings, and approval procedures.
- Reviewing the role of consultation, evidence, and public accountability.
- Studying utility submissions, rate applications, and supporting documentation.
- Identifying compliance requirements linked to tariff regulation and oversight.
- Exploring the interaction between legislation, regulations, and sector codes.
- Recognizing how regulatory decisions shape service quality and investment confidence.

Unit 4: Cost of Service, Revenue Requirement, and Financial Impact

- Interpreting cost of service studies and allocation methods.
- Understanding the revenue requirement needed for safe and reliable operations.
- Reviewing operating costs, capital recovery, depreciation, and return principles.
- Examining how fuel costs, network costs, and losses influence pricing.
- Assessing cross-subsidy effects between customer groups and service levels.
- Linking tariff methodology to financial sustainability and credit strength.
- Applying financial analysis to tariff adjustment and long-term planning.

Unit 5: Policy, Affordability, and Modern Energy Market Challenges

- Evaluating how tariff reform supports social, economic, and environmental goals.
- Studying affordability measures for vulnerable households and priority sectors.
- Understanding subsidy design and the risks of inefficient pricing signals.
- Reviewing tariff implications in renewable energy integration and grid transition.
- Examining net metering, distributed generation, and evolving utility pricing issues.
- Analyzing transparency, customer trust, and regulatory communication in reform.
- Connecting energy market regulation with resilience, equity, and future readiness.

Final Insights & Key Takeaways

Energy tariffs are more than pricing tools; they are strategic instruments that connect regulation, finance, service quality, and public policy. A strong regulatory framework helps ensure that tariff decisions remain fair, transparent, sustainable, and aligned with the long-term stability of the energy sector.