Project Management Office (PMO Establishment Optimization and Modernization)

12 – 16 April 2027
Cape Town (South Africa)



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Ref: 4113_1052215 **Date:** 12 – 16 April 2027 **Location:** Cape Town (South Africa) **Fees:** 5300 Euro

Introduction

In this comprehensive PMO establishment optimization and modernization course, participants will explore the intricacies of establishing a Project Management Office PMO, emphasizing supply chain PMO, service management office organizational structure, and tactical project management. You'll gain valuable insights into developing a value management office and explore various PMO models that best fit your organization's needs, including PMO outsourcing, PMO managed services, and explicit PMO governance models.

By understanding these principles, participants of the PMO establishment optimization and modernization course will be equipped with the knowledge required to support and enhance an organization's program management support, PMO service offerings, PMO value, and overall project oversight capabilities. Key topics such as PMO types and organizational structure, strategic PMO resourcing, and PMO capabilities will be discussed to ensure a well-rounded understanding of effective PMO governance.

Participants in this PMO establishment optimization and modernization course will learn that understanding the intricacies of PMO models, service offerings, and governance templates is critical to improving the value and capabilities of a supply chain PMO. Tactical project management gains significant support through services managed by the Project Management Office PMO, enhanced program management, and PMO organizational structures to improve overall project oversight and value management.

Targeted Groups

- Project Professionals
- Project Managers
- Project Management Office PMO Staff
- Project Team Members
- Senior Management
- All Professionals Involved in Working on or Managing Projects and Programs in an Organization

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Course Objectives

By the end of this PMO establishment optimization and modernization course, participants will be able to:

- Enhance project performance using modern tools, techniques, and PMO capabilities.
- Assess and decide on the best-fit structure for your PMO, considering various PMO models, types, and organizational structures.
- Create and optimize a PMO, identify significant milestones, and implement practical strategy phases.
- Apply continuous improvement and LEAN techniques to elevate PMO efficiency, including type project management.
- Align organizational strategy with project frameworks, incorporating PMO governance templates.
- Develop a comprehensive business case that outlines PMO challenges and opportunities in the context of project and value management.
- Evaluate and enhance the project maturity level within the organization while understanding a PMO's whole meaning and role.
- Establish robust project management methodologies and governance, exploring PMO project management.
- Build an effective PMO team and establish performance metrics that reflect PMO value.
- Explore the consulting role of a PMO in facilitating knowledge management by leveraging PMO services and capabilities.

Targeted Competencies

At the end of this PMO establishment optimization and modernization course, the target competencies will be able to improve:

- Strategy execution.
- Leadership.
- Communication.
- Planning.
- Coaching.
- Team development.

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Course Content

Unit 1: The Strategic PMO

- Understand critical roles and the derived value of the PMO.
- Advantages provided by PMOs.
- How do strategy and projects intersect, including PMO service offerings?
- Understand the process of aligning strategy with projects.
- The framework that unites strategy with projects features the PMO org chart.

Unit 2: PMO Business Case, Organization, Structure, and Functions

- Overview of portfolios, programs, and projects.
- Crafting a compelling PMO business case with a look at PMO outsourcing and PMO managed services.
- Understand project organizational structure, including various PMO types and structural considerations.
- Fundamental PMO functions.

Unit 3: Maturity and the PMO

- Defining maturity and capability, including an understanding of project oversight
- Strategies for increasing maturity levels
- Initial maturity assessment procedures
- Conducting a project management health check
- Steps for analyzing gaps in maturity
- Introduction to the organizational project management maturity model PMI-OPM3.

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Unit 4: PMO Planning, Preparation, and Strategy

- Create the PMO charter.
- Set objectives and identify key milestones.
- Employ gap analysis to inform milestone-setting.
- Phases involved in implementing strategies.
- Understand metrics for measuring success, including aspects of PMO-as-a-Service.

Unit 5: Establishing Project Management Methodology and PMO Governance

- Define a project management methodology and recognize PMO capabilities.
- Step to establish a method.
- Critical elements of methods.
- Dimensions of methodology quality.
- Clarifying governance, incorporating the PMO governance model.
- PMO governance model frameworks and best practices.

Unit 6: Human Capital and The PMO

- Core issues in people management.
- Staff considerations for the PMO focus on PMO resources.
- Identify competencies.
- Set performance measurements and rewards.
- Chart career paths and leadership development, including no PMO scenarios.
- Understand best practices in managing PMO personnel.

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Unit 7: Project Knowledge Management and The PMO

- Identify critical success factors in knowledge management.
- PMO services and capabilities augment the knowledge management process.
- Project closeout and capturing lessons learned.
- Address the knowledge gap in project management.
- Cultivate a community of practice within the PMO.
- PMO Technique for measuring and monitoring project performance.