



AI Skills for Employment and Modern Workplace Readiness

25 – 29 July 2027
Kuala Lumpur (Malaysia)



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Introduction

The AI Skills for Employment and Modern Workplace Readiness course helps learners understand how artificial intelligence is reshaping hiring, daily work, and career development. It builds practical awareness of AI literacy, digital productivity, and workplace adaptability to support modern employment needs. Participants explore how AI tools improve communication, task management, research, and decision-making across different professional settings. The program highlights the role of generative AI, automation, and smart workplace systems in improving efficiency and performance. Participants will learn how to think critically about responsible AI use, professional ethics, and human skills that remain essential in an AI-enabled environment. They will navigate job markets, workplace expectations, and future career opportunities with confidence.

Targeted Groups

This AI Skills for Employment and Modern Workplace Readiness training targets professionals seeking knowledge and skills:

- Job seekers entering the modern labor market.
- Fresh graduates preparing for employment.
- Employees who need digital workplace readiness.
- Career changers building AI-assisted job skills.
- Administrative staff improves productivity and efficiency.
- Trainers and educators supporting digital employability.
- Young professionals developing future-ready competencies.

Course Objectives

Participants will achieve the following objectives by completing the AI Skills for Employment and Modern Workplace Readiness course:

- Understand core AI concepts used in employment and workplace settings.
- Recognize how AI supports job search, communication, and productivity.
- Apply AI tools to improve task organization and daily work performance.
- Identify modern workplace expectations in digital and hybrid environments.
- Strengthen professional adaptability, confidence, and career readiness.
- Use AI responsibly with awareness of ethics, privacy, and quality standards.
- Develop practical awareness of how technology supports long-term employability.

Targeted Competencies

Participants will gain the following competencies during the AI Skills for Employment and Modern Workplace Readiness program:

- AI literacy for professional environments.
- Digital communication and smart productivity.
- Job readiness in AI-supported workplaces.
- Critical thinking in technology-assisted tasks.
- Ethical awareness in the use of AI tools.
- Adaptability to digital transformation and workplace change.

Studying Scenarios

In this AI Skills for Employment and Modern Workplace Readiness training, participants develop skills through the following scenarios:

- Preparing a job application with AI-supported writing assistance.
- Organizing tasks and priorities using digital productivity tools.
- Responding to workplace emails with clear and professional language.
- Evaluating AI outputs for accuracy, relevance, and bias.
- Adapting to a workplace that uses automation and smart systems.

Course Content

Unit 1: Foundations of AI and the Modern Workplace

- Introduction to artificial intelligence in simple professional language.
- Understanding how AI is used in offices, services, and business operations.
- Distinguishing between automation, augmentation, and human decision support.
- Exploring the meaning of AI literacy in employment contexts.
- Reviewing the role of digital transformation in changing job requirements.
- Identifying the workplace skills that remain essential alongside AI.
- Building awareness of how technology is changing career pathways and employability.

Unit 2: AI Skills for Job Search and Career Readiness

- Using AI to improve CV writing, cover letters, and professional profiles.
- Understanding how AI tools can support interview preparation and self-presentation.
- Learning how to search for jobs more effectively with digital platforms.
- Reviewing job descriptions to identify required skills and keywords.
- Creating a professional online presence aligned with current hiring trends.
- Applying AI-assisted drafting while keeping personal voice and authenticity.
- Strengthening confidence in presenting qualifications, experience, and career goals.

Unit 3: Productivity, Communication, and Daily Work Performance

- Applying AI tools to plan tasks, manage time, and improve workflow.
- Using digital assistants to draft messages, summaries, and work notes.
- Improving email communication, meeting preparation, and internal reporting.
- Supporting research and information collection through AI-powered tools.
- Learning how to simplify repetitive administrative work with smart technology.
- Organizing information in ways that improve speed, clarity, and consistency.
- Understanding how productivity tools can enhance performance without reducing accountability.

Unit 4: Smart Workplace Behaviour, Ethics, and Responsible AI Use

- Recognizing the importance of privacy, confidentiality, and data protection.
- Understanding ethical concerns linked to AI-generated content and decisions.
- Identifying bias, misinformation, and overreliance in AI-supported work.
- Learning how to verify outputs before using them in professional settings.
- Developing responsible habits when using AI at work or during a job search.
- Respecting workplace policies, digital boundaries, and quality standards.
- Balancing human judgment with technology to maintain trust and professionalism.

Unit 5: Future Skills, Adaptability, and Career Growth

- Exploring the future of work and the growing value of AI-assisted skills.
- Understanding why adaptability and lifelong learning are essential in modern careers.
- Identifying transferable skills that support growth across industries.
- Reviewing how digital confidence strengthens employability and workplace mobility.
- Learning how to respond positively to change, new tools, and new work models.
- Developing a personal mindset for continuous improvement and career resilience.
- Connecting AI skills with professional development, advancement, and long-term success.

Final Insights & Key Takeaways

AI skills are now part of workplace readiness, career growth, and everyday productivity, making digital confidence a core employment advantage. Those who combine AI literacy with communication, adaptability, and professional judgment are better prepared to succeed in the modern workplace.