MERCURY

ISO 31000:2018 Risk Management Lead Auditor Training



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Introduction:

The ISO 31000 standard has been revised and updated to the ISO 31000:2018 Risk Management Standard, which provides the key principles, framework, and process for risk management. Risks appear in any company and must be managed to improve its operational efficiency, stability, and professionalism to lead auditing techniques.

Pursuing ISO 31000:2018 Risk Management Lead Auditor Training can enhance your professional expertise and make you an exemplary leader in risk management. Acquiring skills in managing and auditing risk practices can bolster a company's operational efficiency, stability, and professional reputation while reducing potential losses.

ISO 31000 Lead Auditor Training:

The ISO 31000 lead auditor certification equips individuals with the comprehensive knowledge and skills to conduct and lead a Risk Management System RMS audit. This training provides in-depth insights into the ISO 31000:2018 guidelines, ensuring that the participants are well-versed with the updated requirements and application of the standard.

Targeted Groups:

- Risk Managers.
- Risk professionals.
- Management system professionals.
- ISO Consultants.
- Those involved in implementing, maintaining, and supervising ISO 31000:2018 risk management processes.

Course Objectives:

At the end of this ISO 31000:2018 risk management and lead auditor course, participants will be able to:

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- Understand the key requirements, terms, and definitions of ISO 31000:2018 and its Structure.
- Learn the importance and benefits of an ISO 31000:2018 RMS.
- Identify opportunities and threats within your organization.
- Apply methods and tools to manage risk related to your management systems.
- Learn the interactions between risk management principles, framework, and process.
- Explain the role of an auditor in planning, conducting, reporting, and following up on a risk audit.
- Establish and plan the activities of an audit team.
- Communicate effectively with the auditee and audit client.
- Organize and direct audit team members.
- Prepare and complete the audit report.
- Use remote auditing methods.

Targeted Competencies:

By the end of this ISO 31000:2018 risk management and lead auditor training, participants' competencies will be able to:

- Understand ISO 31000:2018 principles and guidelines.
- Risk management framework development.
- Risk identification and assessment techniques.
- Risk evaluation and treatment processes.
- Monitor and review risk management activities.
- Effective communication and consultation.
- Risk management integration into organizational processes.
- Audit principles and techniques for ISO 31000:2018.
- Plan and conduct risk management audits.
- Report and follow up on audit findings.
- Continuous improvement of the risk management process.
- Ethical and professional conduct in auditing.
- Stakeholder engagement and management.
- Use of risk management tools and software.
- Analytical and critical thinking skills.
- Decision-making and problem-solving abilities.
- Leadership and teamwork in risk management.
- Effective documentation and record-keeping practices.
- Legal and regulatory requirements for risk management.
- Train and awareness of risk management and auditing.

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Course Content:

Part A: ISO 31000:2018 Requirements:

Unit 1: Overview - About Risk Management:

- Why use ISO 31000:2018?
- ISO 31000:2018 vs ISO 31000:2009.
- ISO 31000:2018 Benefits.
- ISO 31000:2018 Structure.

Unit 2: Clauses of the Standard ISO 31000:2018 Risk Management:

- Introduction.
- Scope.
- Normative references.
- Terms and definitions.
- Principles.

Unit 3: ISO 31000 2018 Risk Management Framework:

- General.
- Leadership and Commitment.
- Integration.
- Design.
- Implementation.
- Evaluation.
- Improvement.

Unit 4: ISO 31000 2018 Risk Management Process:

- General.
- Communication and consultation.
- Scope, context, and criteria.
- Risk assessment.
- Risk treatment.
- Monitoring and review.
- Recording and reporting.

Part B: ISO 31000:2018 Lead Auditor Techniques:

Unit 5: The Audit:

- What is an audit?
- Why Audit?
- Audit Types

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Unit 6: Audit Steps:

- Audit Plan.
- Develop Checklists.
- Open Meeting.
- Conduct the Audit.
- Close Meeting.
- Audit Report.
- Audit Follow-up Activities.

Unit 7: Audit Program:

- Establish the Audit program objectives.
- Identify and evaluate audit program risks and opportunities.
- Process flow for the management of an audit program.
- Manage an audit program.
- Audit program Implementation.
- Process of collecting and verifying information.
- Monitor audit program.
- Improve audit.

Unit 8: Accreditation and Certification:

- Accreditation and Certification Bodies.
- Certification Process.

Unit 9: Auditor's Performance:

- Auditor's Quality.
- The Auditor's conduct.
- Auditor's Code of Conduct.
- Auditor Characteristics.
- Auditors' behavior.
- Auditee's conduct.
- Selecting the audit team members.
- Skills of audit team leaders.
- How to Evaluate an Auditor?
- Maintain and improve auditor competence.

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Unit 10: Psychological Factors During an Audit:

- Attitudes and relationships.
- Obstacles and communication.
- Space and Time issues.
- Body language.
- Cultural factors.
- Principles of Listening.
- Questions and questioning.

Unit 11: Audit Tips and Techniques:

- Tips to train an Auditor.
- Question Technique.
- Competence of the audit program manager.